



Traffic Signal Controls, Inc. is a Colorado Based Traffic Signal Supplier and is seeking a full time Technical Support, Sales and Service position to represent our Company in the Phoenix area. We were established in 1985 and are looking to expand our operations into Arizona.

This position is responsible for troubleshooting and assisting the customer with product installations. This includes conducting formal and informal training as needed. The position is responsible for certain sales and support activities related to product support and demonstration.

**Primary duties include:**

- Provide technical service assistance and verify proper installation of equipment.
- Understand and applying various software and firmware applications as related to the Company's product line.
- Assist customers in establishing acceptable phasing and coordination activities associated with various controller types and applications.
- Troubleshoot and resolve any equipment functional or operational issues via phone or in person.
- Conduct product demonstrations and training.
- Review and understand specifications and requirements of all agencies.
- Act as a liaison between the customer and TSC ensuring customer goodwill and future growth.
- Evaluate and execute established procedures, service, repairs or any other function needed on site.
- Support the sales team with technical assistance and customer training.

**Knowledge and Skills Requirements:**

- Understand wiring diagrams
- Basic electrical knowledge
- Computer skills - Microsoft Office Suite
- Hands-on preference
- Mechanically inclined for hardware applications.
- Analyze applications requirements both mechanical and electrical.
- Technical writing translating skills.
- Self-directed with initiative to ask questions.

**Working Conditions:**

- Valid driver's license and good driving record for at least 3 current consecutive years.
- Ability to have a physical range of medium to heavy lifting to sedentary work for long periods.

**Recruitment Dates:**

Recruitment will remain open until the position is filled.

Please reference this job position and apply by phone our e-mail to:

Walter C. Towle  
Vice President  
Traffic Signal Controls, Inc.  
303-772-2787  
[wtowle@trafsig.com](mailto:wtowle@trafsig.com)  
[www.trafsig.com](http://www.trafsig.com)